

# Who Will Be The Caregivers? Meeting the Growing Elderly Care Needs in Asia.

Mohd Rohaizat HASSAN, MD, MCommMed, PhD.

Associate Professor,  
Department of Community Health, Faculty of Medicine,  
The National University of Malaysia

# Elderly Care Providers: The Malaysian Scenario

## Informal Caregivers

- Family Members
  - Social support
  - Family values & relationship
  - Social environment
- Hired maids

## Government (Dept of Social Welfare)

- Institutions
  - Rumah Seri Kenangan (10)
  - Rumah Ehsan (2)
- Services
  - PAWE (88)
    - Activity Centre for Older Person
  - UPWE
    - We Care – Senior Citizens
  - Respite Care Centre (409)

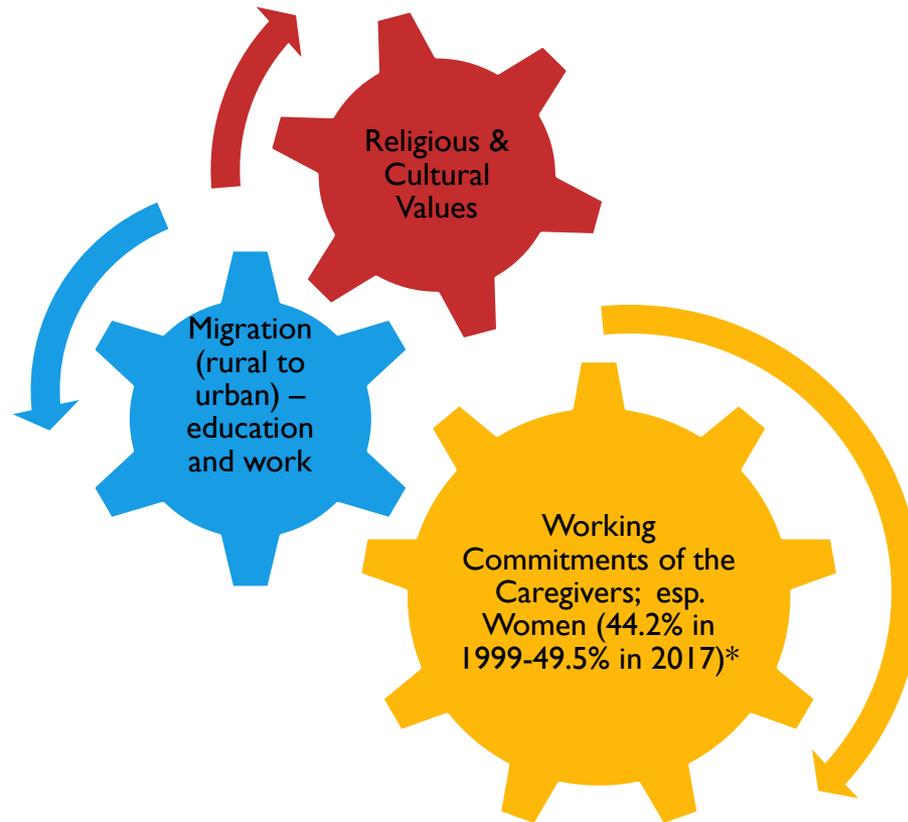
## Private Care Center & NGOs

- Private Care - > 1300 registered centers
  - Daycare
  - Short Term Care
  - Long Term Care
  - Retirement Care
  - Dementia Care
  - Bedridden Care
  - Assisted Living Care (ADL)
  - Additional Medical Services
- NOGs - ± registered NGOs



# Elderly Care Providers: The Malaysian Scenario

## *Trends over time*



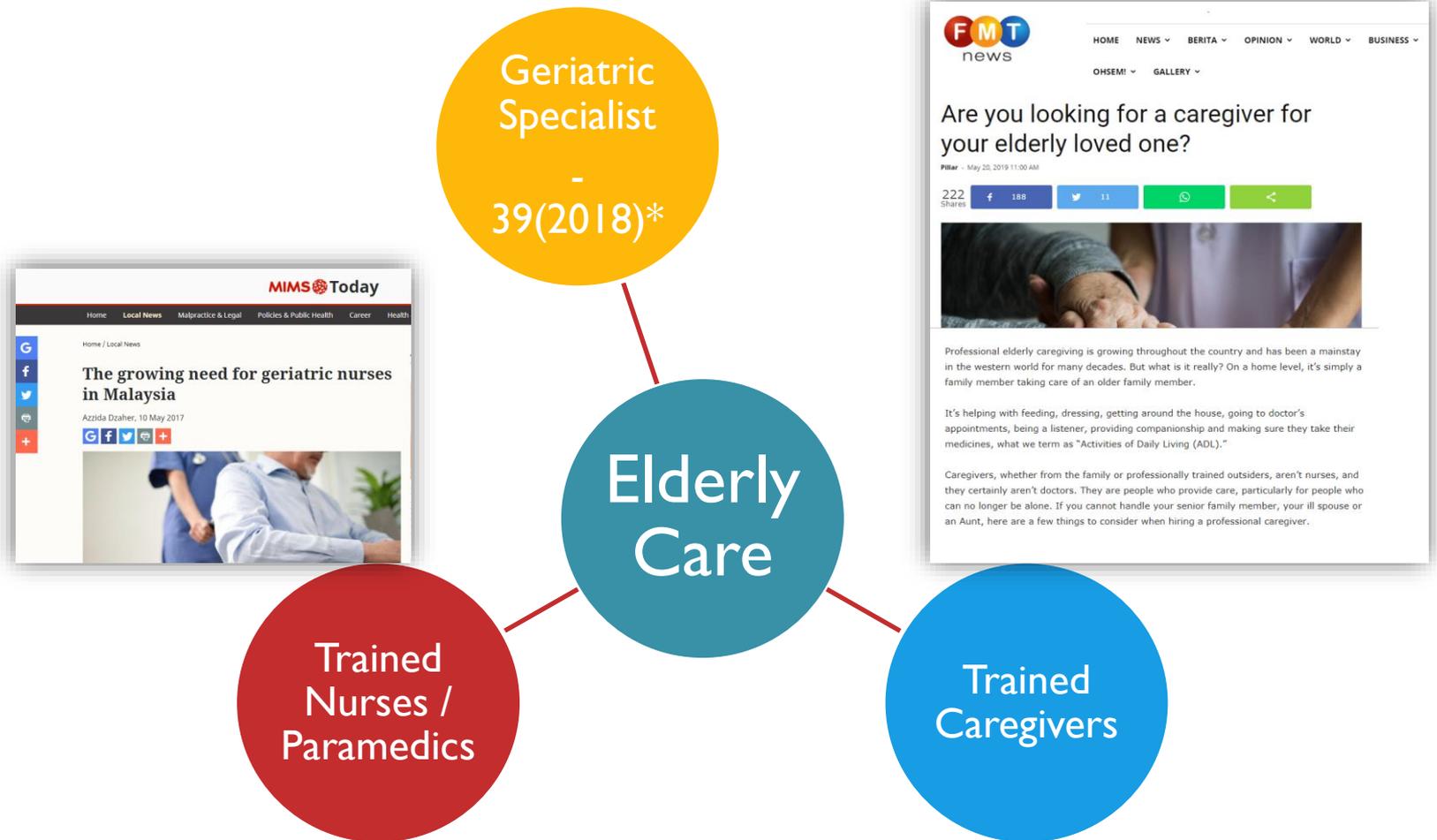
### **WHAT ELDERLY CHOOSE**

2009 – 95.2% elderly chose to stay with informal caregiver (Endut W & Ahmad F 2009)

2018 – 97.9% chose informal caregivers (Ismail NSA et al 2017)

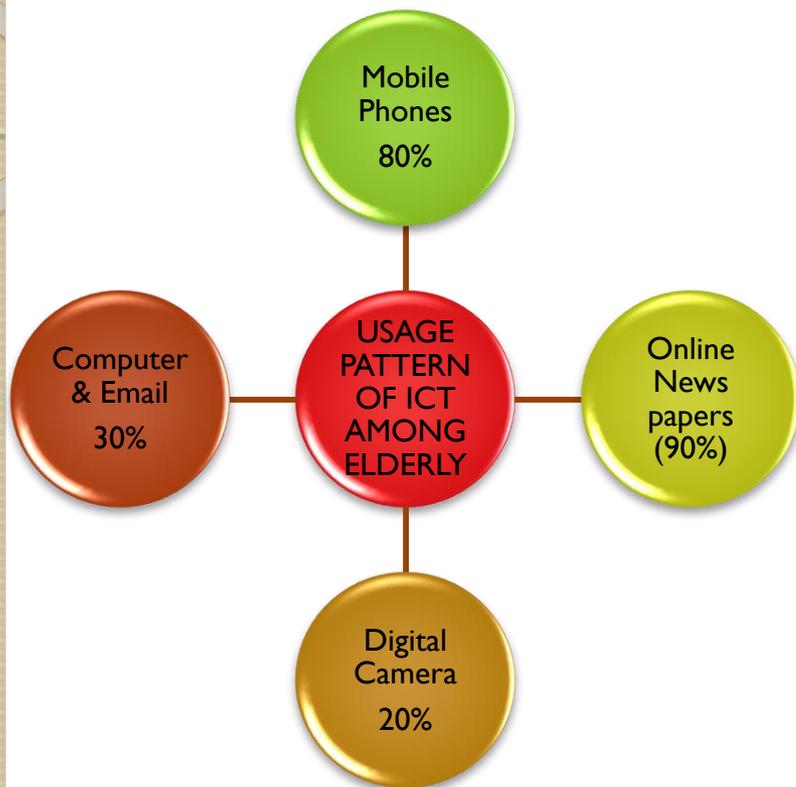
\*Ministry of Women, Family & Community 2017

# Services & Trained Personnel



\*Department of Statistics Malaysia

# ICT in Elderly Care



Pattern of using ICT amongst the elderly (Rahim et al 2007)



# Quality of Care Improvement

## Home Care For Your Every Need

Our Care Pros help with Activities of Daily Living (ADLs) like showering, meal preparation, medication escort and medication reminders to keep you and your loved ones safe at home.

- Trained Local Caregivers
- No Communication Barrier
- Book Only the Hours You Need

Get a free care consultation with one of our care advisors.

I need care for...\*

- Myself  
 For a Loved One

First name\*

Your name

Last name or surname\*

Your last name

State\*

Please Select

City / District\*

Please Select

Phone number\*

Email\*

Interested in

Please Select

24 Hours Nursing Care

Doctor Visits

Physiotherapist

Day Care Services

Wound Care

## Packages

### Medium Dependency

- Bed Bound
- Moderate To Advanced Dementia
- Mild To Moderate Suctioning Frequency
- Ryle's Tube Feeding
- Grade 3 Bed Sore
- Suprapubic Catheter, Pig-Tail Catheter, Other Forms Of Tubing Besides Feeding & Urinary Tube

## Get In Touch

Name

Email

Subject

Message

Send



# The Future Possibilities

## Better Connectivity

- Better connectivity among elderly – social media groups/ social link of the same interest / hobby special pertaining to elderly
- In addition to institutional connectivity ie: PAWE).

## Special

- Wearable & embedded devices special for elderly - device to record personal info, whereabouts, health data monitoring etc. and sync it to the central data monitoring system.
- Body worn Patch, Wrist band, wrist/ smart watch.

## Security Issues

- Cyber crime
- Financial scam





# Thank You

[rohaizat@ppukm.ukm.edu.my](mailto:rohaizat@ppukm.ukm.edu.my)